

WINLINK & WINMOR

Radio-Based E-Mail

Winlink 2000 (WL2K)

- E-mail by radio
 - Peer-to-peer e-mail
 - Internet e-mail
- www.winlink.org
- Amateur Radio Safety Foundation (ARSFI)
 - Not-for-profit
 - Donations and grants
 - Volunteers
- VHF/UHF packet (AX.25) short haul (up to about 25 miles)
- HF Pactor long haul
- HF Winmor long haul

Computer-readable DATA can be sent as e-mail attachment(s)

Shelter

Shelter:	Stamford High	8/31/2011	8:02 PM				
Last	First	Address	City	State	Zip	Age	Sex
AARDVARK	ANTHONY	123 Main St	Stamford	CT	06901	51	M
MOLLOY	DANNEL	897 High Ridge Rd	Stamford	CT	06905	52	M
PAVIA	MICHAEL	1227 Haig Av	Stamford	CT	06907	47	M
TELLA	RONNIE	809 Shippan Av	Stamford	CT	06902	43	F

Excel spreadsheet

WL2K

EOC



- Data file attachments to the email (e.g., Word, Excel, text, jpg)
- Shelter population lists, logistics requirements, health & welfare messages
- Data can be processed, routed, sorted and summarized, etc.
- **ALSO USEFUL FOR PUBLIC SERVICE (E.G., MARATHONS)**

American Red Cross – Connecticut
DISASTER SITUATION REPORT (SITREP)

SITREP# **1 AREA 1 WEST ARC DARIEN DOC** (Initial Follow-up Final)

From (unit):	ARC FARMINGTON DOC TO ALL ARC AREAS 1-5 OVER VHF AMATEUR BANDS DANBURY PVRA NET
For (incident name and/or DR#):	COMDEX-2 EMERGENCY COMMUNICATIONS
As of (date & time):	6 NOV 2010

PART A. INCIDENT DESCRIPTION.

There is NO CHANGE in this part from previous reports.

1	Date & Time:	
2	Type: (CLICK to select from list, or describe.)	
3	Location affected (address or description if widespread):	
4	Unique characteristics (rural/urban, key demographics, etc.):	
5	Damage: <input type="checkbox"/> Occurring. <input type="checkbox"/> Over.	
6	Preliminary Damage Assessment: <input type="checkbox"/> Underway. <input type="checkbox"/> Completed at (date & time):	
7	General nature of damage:	
8	Estimated number of households affected (including evacuations):	
9	Estimated number of deaths/serious injuries and source of information:	
Brief description of impact on:		
10	Utilities (electric, natural gas, water, etc.):	
11	Communications (telephones, radio, CATV, etc.):	
12	Transportation infrastructure (roads, bridges, railroads, etc.):	
13	Community infrastructure (grocery stores, gas stations, hospitals, etc.):	

PART B. LOCAL RESPONSE.

There is NO CHANGE in this part from previous reports.

1	Date & Time response initiated:	6 NOV 10 APPROXIMATELY 09:06AM		
2	Response director:	STEVE WOODS		
3	HQ address:	39 LEROY RD, DARIEN, CT 06820		
4	HQ phone number(s):	203 655 2586		
5	Radio call sign(s)/frequencies in use:	KB1IFX ARC MOBILE 1, KB1QBZ NET CONTROL ARC DARIEN DOC, N1EZT TECH ADVISOR, PVRA DANBURY NET 147.12 + PL 141.3 W1HDN		
6	ARC or ARC-Partner Shelters:	Ready: 1	Total Capacity: 100	<input checked="" type="checkbox"/> NSS updated.
7		Open: YES	Current Census: 7	<input checked="" type="checkbox"/> NSS updated.
8		Total sheltered to date: 2		
9	Non-ARC shelters ready/open (number and capacity/census, if known):			
10	Meals/Snacks served to date:			
11	ARC bulk items distributed (type and quantity):			
12	Liaison established with:			
13	Media contacts:			
14	ARC paid and volunteer staff assigned (cumulative total as of this report):			
15	ARC vehicles in use (cumulative total as of this report):			
16	Other ARC disaster services underway:			
17	Total financial commitments to date (all categories of direct costs):			

PART C. ADDITIONAL INFORMATION.

There is NO CHANGE in this part from previous reports.

1	Current priorities:	
2	Critical issues and needs:	
3	Significant actions planned:	
4	Other:	

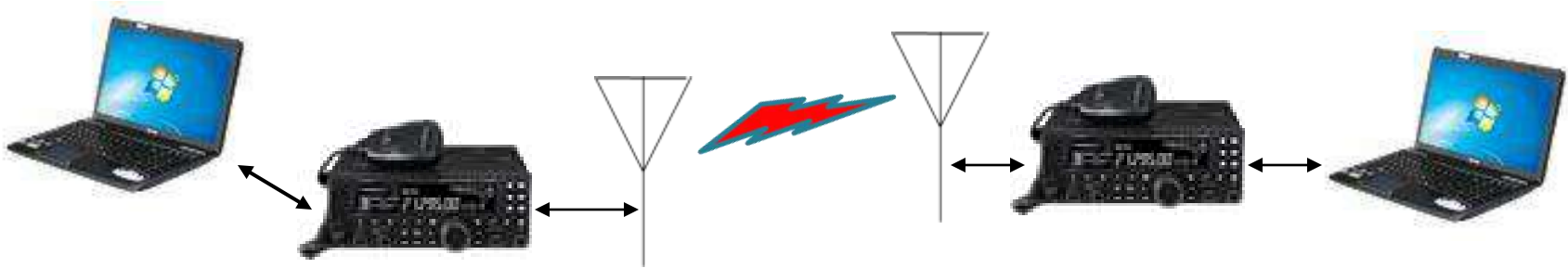
Submitted By:		Date/Time:	
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DANGER WILL ROBINSON DANGER

- Data file transmission times
 - 73K as Word document
 - 3K if an ASCII text file
- Winlink compression is good, but ...

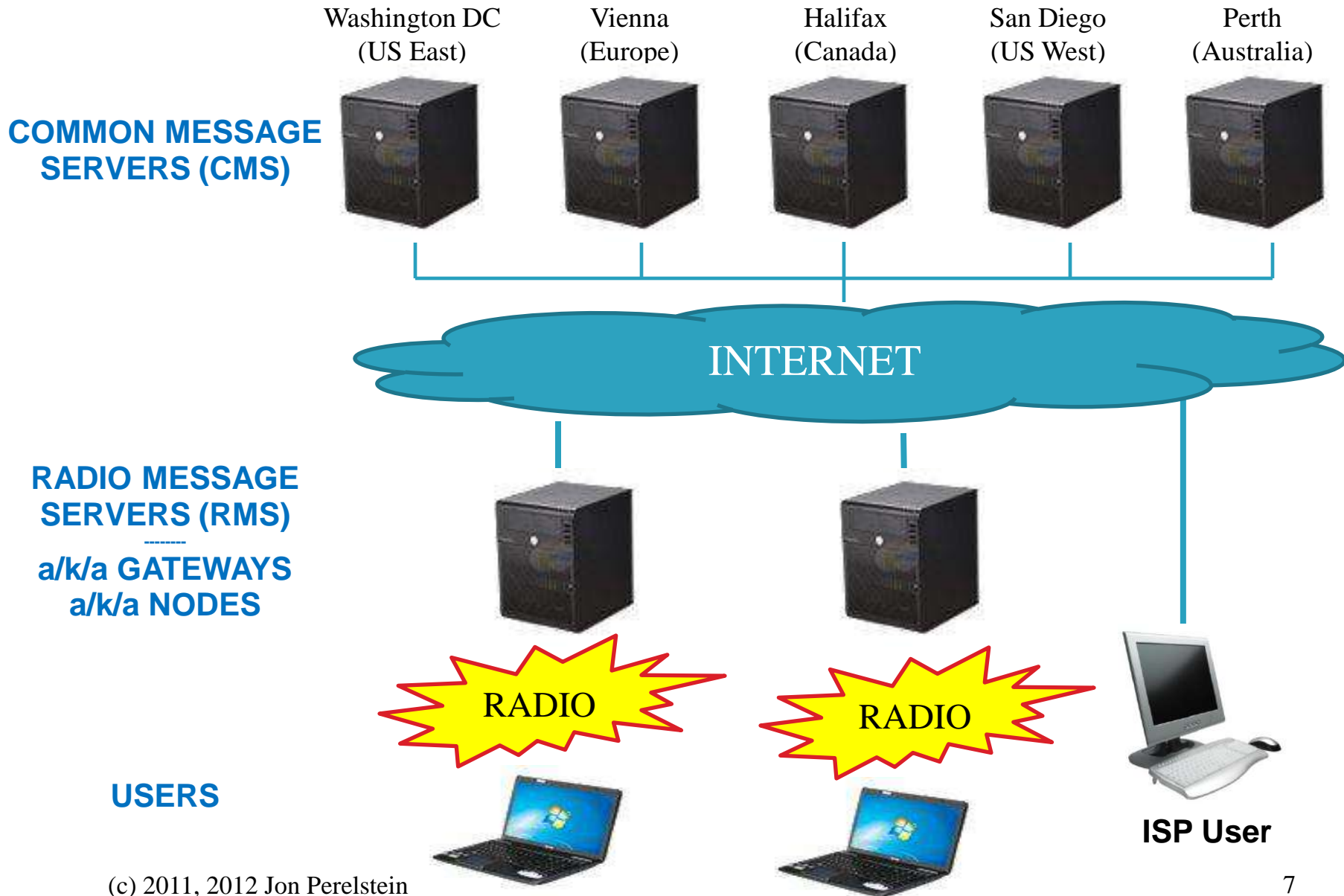
WL2K compression is no excuse for sending big files that could first be simplified

Peer-to-Peer (P2P) e-mail



- a/k/a Classic Winlink
- Direct, peer-to-peer messaging via HF Pactor
 - Attended operations
 - Email formats
- HF Pactor
- VHF/UHF packet
- Was in decline, but use growing after Battle of Fort Huachuca

Internet e-mail



All WL2K internet email goes through the CMSs

From WL2K User
(*address@winlink.org*)



To ISP Address
(*address@isp.net*)

From WL2K User
(*address1@winlink.org*)



To WL2K User
(*address2@winlink.org*)

From ISP Address
(*address@isp.net*)



To WL2K User
(*address@winlink.org*)

Common Message Servers

HF with Pactor

- Proprietary modems (SCS) with proprietary protocols that enable packet on HF
 - Pactor I, II, III, IV (oldest to newest)
 - Pactor IV equivalent to about 9600 baud
- FSK protocol with ARQ
- Expensive modems (\$1500-\$4000)



Pactor II Sound → 

Winmor – Soundcard for HF (new)

- Replaces expensive Pactor modems
- Standard soundcard interface
 - Signalink USB, RIGblaster, etc. (\$50-\$125)
- Winmor software packet construction/deconstruction
 - *Windows only*
- **BUT** – limited throughput relative to Pactor modems
 - 4-to-41 bytes/sec at 500 Hz bandwidth
 - 33-to-164 bytes/sec at 1600 Hz bandwidth
 - Bandwidth used and throughput depend on band conditions



VHF/UHF FM using TNCs

- TNC = Terminal Node Controller
 - Construct and deconstruct packets
 - Digital-to-audio enCOde/DECode (CODEC)
- 1200 baud
 - Vast majority
 - Most radios can handle as-is
- 9600 baud
 - Limited use
 - Very precise tuning and equipment tolerances required
 - Not supported by all radios



Increasing use of soundcard interfaces in place of TNCs

- Standard soundcard interface
 - Signalink USB, RIGblaster, etc. (\$50-\$125)
 - Digital-to-audio enCOde/DECode (CODEC)
- AGWPE (SV2AGW's Packet Engine) software for packet construction/deconstruction
 - *Windows only* (including Vista and Win 7)
 - Both 1200 baud and 9600 baud supported
 - Not all Winlink software works with AGWPE

Running AGWPE



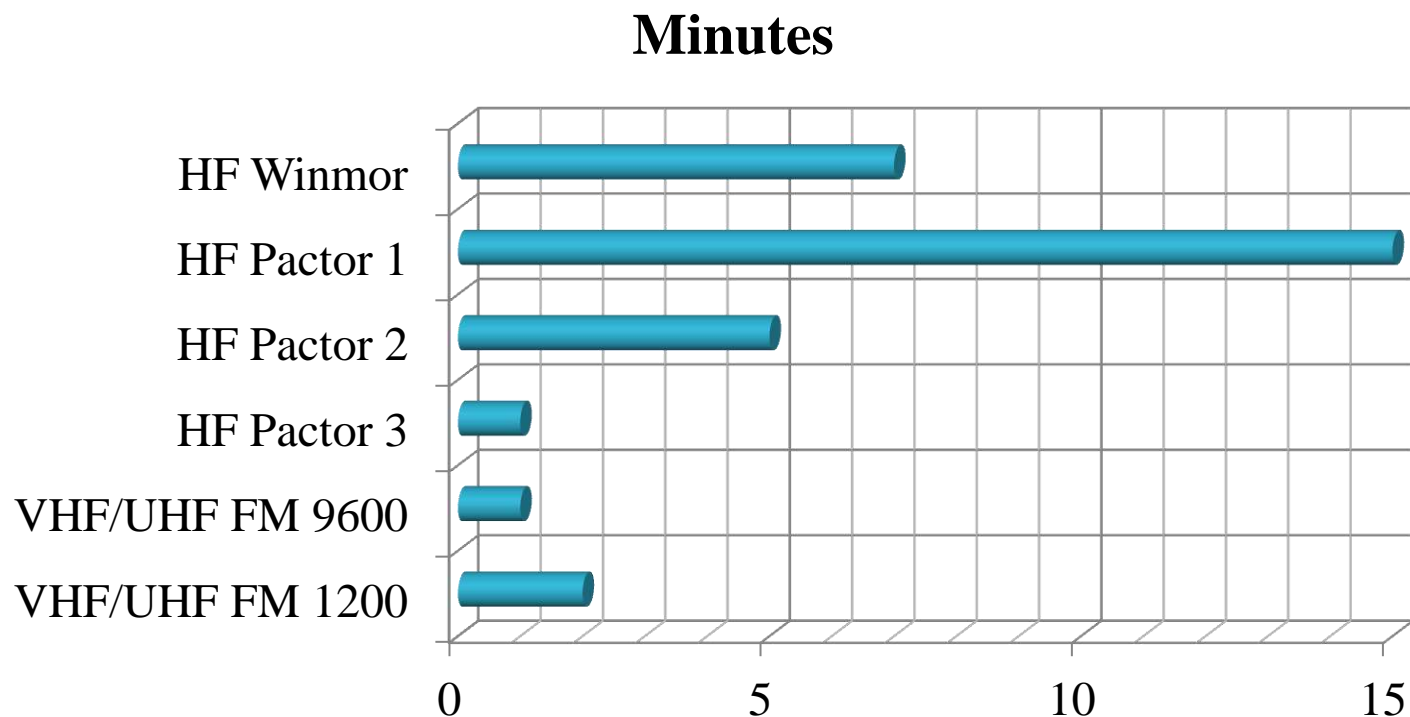
Religious schism: TNC vs. Soundcard

- Old-timers cannot believe that soundcard works and works well
 - Actively seek to discourage soundcard use
- Easy to get new participants with soundcard, difficult with TNCs
 - Need for bench strength!!



Galileo before the Holy Office by Joseph-Nicolas Robert-Fleury

Time to transfer a 4K message



- After compression, ideal conditions
- Winlink user software provides excellent compression
 - Paclink, RMS Express

HF RMS stations

HF RMS Nodes: www.winlink.org/RMSHFPositions



- Wilderness/at sea position reporting
- Long-haul communications
- Modem type depends on node

VHF/UHF FM RMS stations

VHF/UHF RMS nodes: www.winlink.org/RMSPacketPositions



- Mostly U.S./Canada, limited use in Europe, almost no use elsewhere
- Many stations not shown

Two choices for user software

- Paclink or RMS Express
- Windows only (XP, Vista, Win7)
 - Linux versions available from third parties
- Maintained by Winlink organization
 - Airmail and Outpost are older software being phased out

User running Paclink
or RMS Express



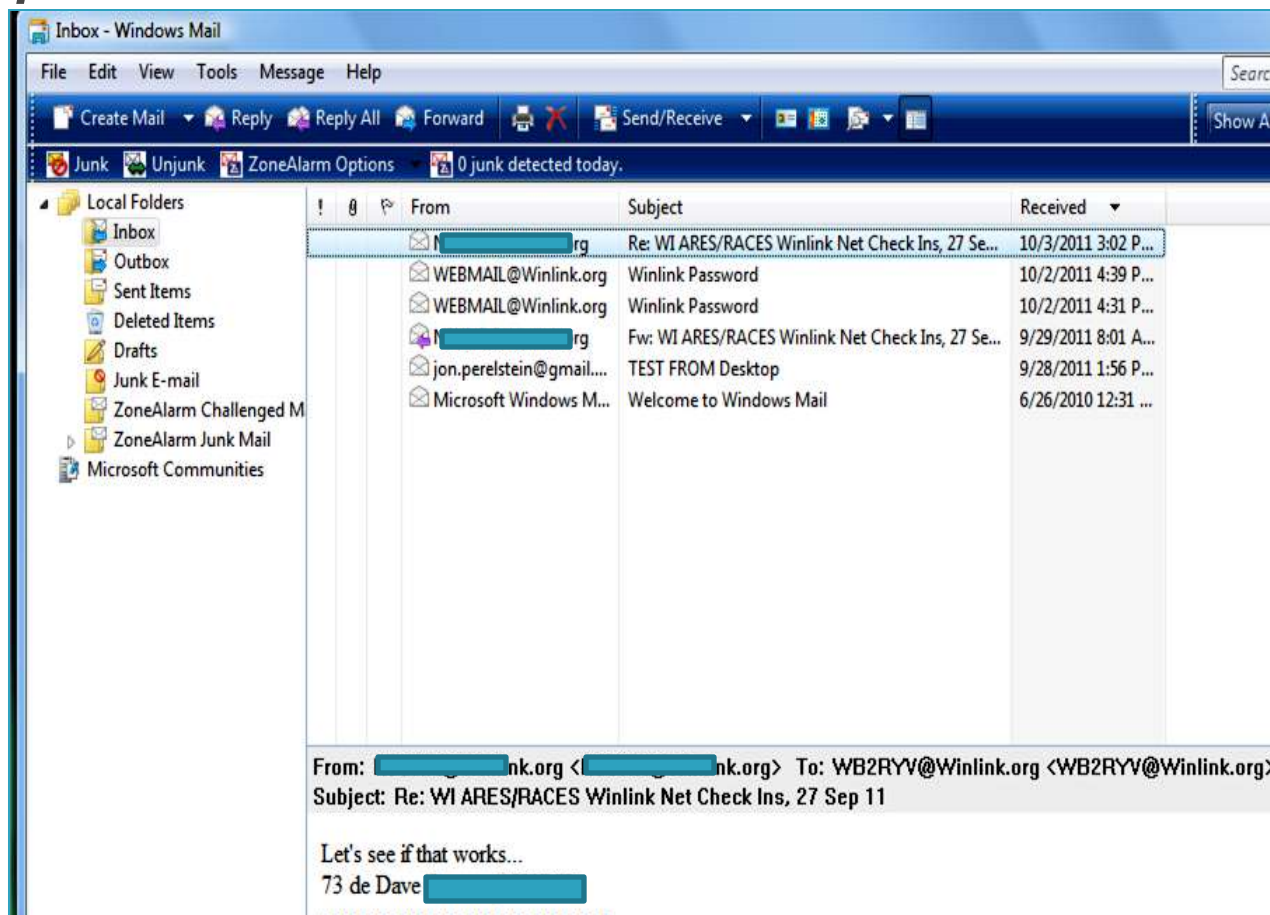
WINLINK USER
(*address1@winlink.org*)



To RMS
node

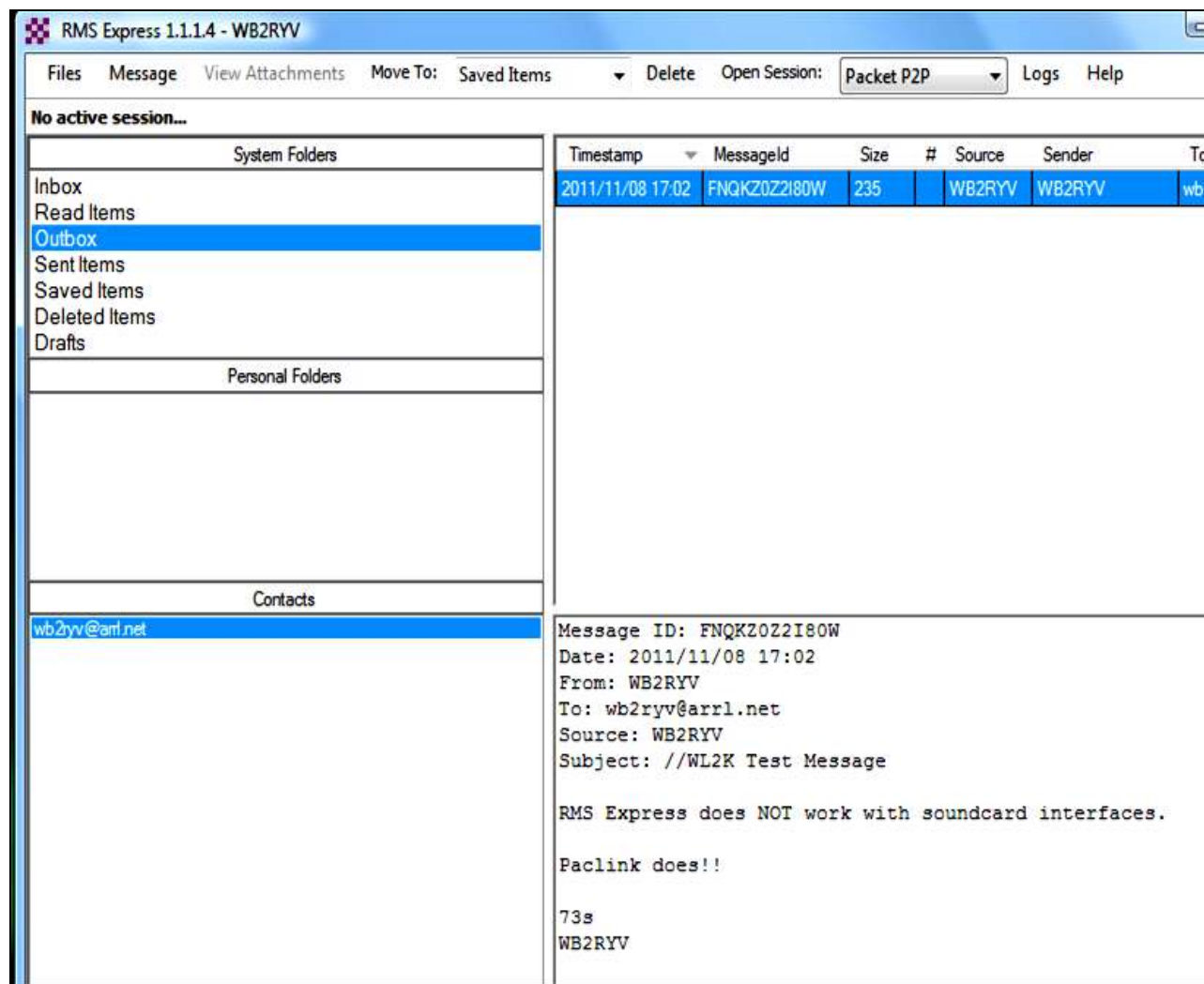
Paclink uses your preferred e-mail client

- Advantages
 - Use the e-mail client I'm used to
 - All my e-mail in one place
 - My entire address book available
 - *Works with soundcard interface*
- Disadvantage
 - ALL my e-mail, including personal e-mail
 - No P2P
 - No Winmor



RMS Express provides its own built-in email client

- Advantages
 - If you don't already have an email client
 - Isolation from your personal e-mail
 - *Provides for P2P connections*
- Disadvantages
 - *Does not work with soundcard interfaces*
 - No access to your other e-mail



RMS node software

- RMS Packet for VHF/UHF packet
- RMS Pactor for HF Pactor
- Requires registration and agreement with Winlink organization
- Full-time Internet connection required
- Unattended operation
- ***RMS Packet/Pactor useless if Internet connection is down***



RMS Relay at the RMS for loss of Internet connection

- Temporary storage of messages while Internet unavailable
 - Sits on top of RMS Packet
 - Stores messages until Internet again available
 - Can also forward to another node via HF Pactor
- **Many RMS stations do not run RMS Relay**
 - May not tell user that message is in limbo
 - “I won’t lose Internet at the gateway because it’s in the EOC” (huh?????)

Why didn't they reply?

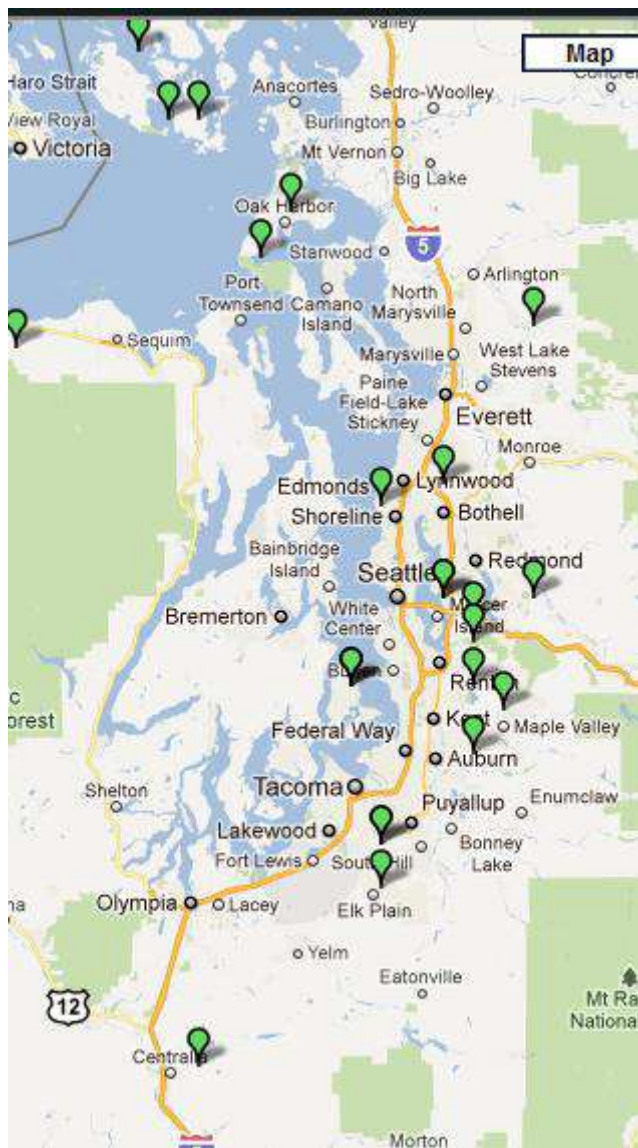


Why didn't they send?



Many/most RMSs do not have Pactor

A planned network of sites can support each other



1 inch = 20 miles

- Seattle: overlapping coverage so each shelter can hit at least two (2) RMS gateways
- Protocol and doctrine
- Most gateways have RMS Relay with HF Pactor

WL2K's greatest strength is its greatest weakness

- Reliance on the Internet
 - Provides Internet e-mail
 - BUT – Internet access needed at gateways
 - BUT – Is Internet sufficiently secure?
 - BUT – Messages have to wing their way around the world
 - 80% (+?) of messages are local to the gateway
- Winlink Development Team (WDT) fixated on use of Common Message Servers and Internet e-mail
- WDT fixated on high volume EOC-to-EOC communications in the weeks after a disaster
 - Ignoring the fact that communications needs are very different during the disaster and in the 3-5 days after the disaster before major relief organizations like Red Cross, Salvation Army, FEMA (U.S.), etc. arrive

The Battle of Fort Huachuca

- Late 2011, U.S. Army announced that Army Military Auxiliary Radio System (MARS) operators were not allowed to use Winlink
 - “In accordance with Department of Defense Instruction 4650.02, the Army must ensure that MARS not rely on the Internet”
 - 4650.02 prohibits use of Internet for secure communications
- Riot by WL2K-obsessed MARS operators (“Winlinkians”)
- Army eventually “relented”
 - Army MARS may use Internet-based Winlink
 - BUT ... may not use Internet-based Winlink for messages sent on behalf of the U.S. Army
 - Sending messages on behalf of the U.S. Army is the main function of Army MARS
 - May use Winlink P2P functionality (quite good for Army purposes)

Alternatives

	PBBS	NBEMS	BPQ32	PSKmail
	<ul style="list-style-type: none"> • Classic packet • Short-haul 	<ul style="list-style-type: none"> • Narrow Band Emergency Messaging System • Soundcard digital modes 	<ul style="list-style-type: none"> • New packet with better user interface • Short-haul 	<ul style="list-style-type: none"> • High-speed soundcard digital mode
Pro	<ul style="list-style-type: none"> • ARQ • Unattended 	<ul style="list-style-type: none"> • FEC <i>and</i> ARQ • HF, VHF/UHF • Same software HF or VHF • Flexible • Many users 	<ul style="list-style-type: none"> • ARQ • Unattended • Reasonable interface into long-haul (Pactor, Winlink) 	<ul style="list-style-type: none"> • FEC <i>and</i> ARQ • HF, VHF/UHF • Same software HF or VHF/UHF • High speed • Unattended
Con	<ul style="list-style-type: none"> • User <i>UGLY</i> • Daisy chain for long-haul is fixed, fragile, resource intensive 	<ul style="list-style-type: none"> • Peer-to-peer only • Attended only 	<ul style="list-style-type: none"> • Peer-to-peer only • Relatively unknown, few users 	<ul style="list-style-type: none"> • Relatively unknown, few users